Dear Patient/Family,

Your doctor has decided that you need home health care after you leave the hospital. You may choose an agency from the Medicare-Certified Home Health Agencies (CHHA) that serve your area. CHHA’s have been approved in meeting federal health and safety requirements. We will do our best to arrange services with the agency of your choice. Keep in mind that some agencies may not be part of the provider network of your insurance plan. If you have a Medicare Advantage Plan (like an HMO or PPO) or other Medicare health plan, it may require that you get home health services from agencies they contract with. Call your plan for more information.

Visit www.medicare.gov/homehealthcompare to compare home health agencies in your area. You can compare home health agencies by the types of services they offer and the quality of care they provide.

Who’s eligible?
1. You are under the care of a doctor, and have regular visits.
2. Your doctor orders that you need, one or more of these:
   - Skilled nursing care at times (other than drawing blood)
   - Physical therapy
   - Speech-language pathology services
   - Continued occupational therapy
3. You are homebound and a doctor is able to agree that you are homebound. Homebound means: You have trouble leaving your home without help (like using a cane, wheelchair, walker, or crutches; special transportation; or help from another person) because of being sick or having an injury.

Medicare doesn't pay for:
- 24-hour-a-day care at home
- Meals delivered to your home
- Homemaker services
- Custodial or personal care (like bathing, dressing, or using the bathroom), when this is the only care you need

Please review the attached list which includes the star quality ratings provided by Medicare. Please let your case manager know your CHHA preference within 24 hours of receiving this letter.