

Dear Mr. Walsh,

My mother, [REDACTED] was diagnosed with hypertrophic obstructive cardiomyopathy five years ago. Over the last six months her health had deteriorated so much that she was unable to walk even 25 feet without needing to stop and gasp for air. Seeing my mother, who had led an active life up until that time, become so ill was devastating. After much research into my mother's diagnosis, we met with Dr. Srihari S. Naidu. On April 23, my mother underwent an alcohol septal ablation. I am pleased to report that today, less than two weeks after the procedure, my mother can get through an entire day without feeling any shortness of breath. She is starting to get out more and today she felt well after walking across two lacrosse fields at her granddaughter's game. Her recovery has surpassed any expectations that we had.

Meeting with Dr. Naidu and having him care for my mother has been a blessing. My mother and my family were feeling hopeless. We had met with other physicians over the course of the last few months and were not given any options that were going to help restore the good quality of life that my mother enjoys. After the first phone call that I had with Meefong, Dr. Naidu's secretary, I began to believe that my mother might be helped. She was informative, she made me feel that my mother's best interest was a priority. Meefong helped make a difficult situation easier. After my mother's first office visit with Dr. Naidu, we began to feel hopeful. He was thorough in his evaluation, self confident, and put us at ease. We had intended on taking my mother for a second opinion to the Cleveland Clinic but after our first meeting with Dr. Naidu, we knew that it wasn't necessary. If anyone was going to help my mother, we believed it would be Dr. Naidu.

One Saturday, prior to the septal ablation, my mother was having shortness of breath during rest, without any exertion. I called the on call physician, Dr. Bush. He advised me on how to help my mother. He ended the phone call by telling me to call back if I had any concerns. The following Monday, Meefong called me to check on how my mother was feeling. This is another example of the impressive care that the whole cardiac team gives to their patients. Instead of feeling like a nuisance for calling, I understood that my mother's health was a real concern. Dr. Blair, another physician who cared for my mother while she was in the MICU and telemetry unit, was always attentive and supportive. He was very patient when answering any questions that we had.

I have been a Registered Nurse for over 20 years and I have never met a physician with so much compassion and patience as Dr. Naidu. He oversaw every detail of my mother's treatment. He is genuinely concerned about his patients. The care that my mother received from cardiac catheterization, MICU and telemetry staff was extraordinary. Each nurse, nurse's aid and physician did their job with expertise and kindness. My family and I will always be grateful to Dr. Naidu and the staff at Winthrop-University Hospital.

Sincerely,

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